

TELEPHONE TELLER USER GUIDE



ACCESS YOUR ACCOUNTS
24-HOURS A DAY FOR FREE BY PHONE.

HOW TO CALL TELEPHONE TELLER:

1. Dial **(800) 553-0874**
2. Enter your member account number
3. Enter the last four digits of the primary account holder's social security number

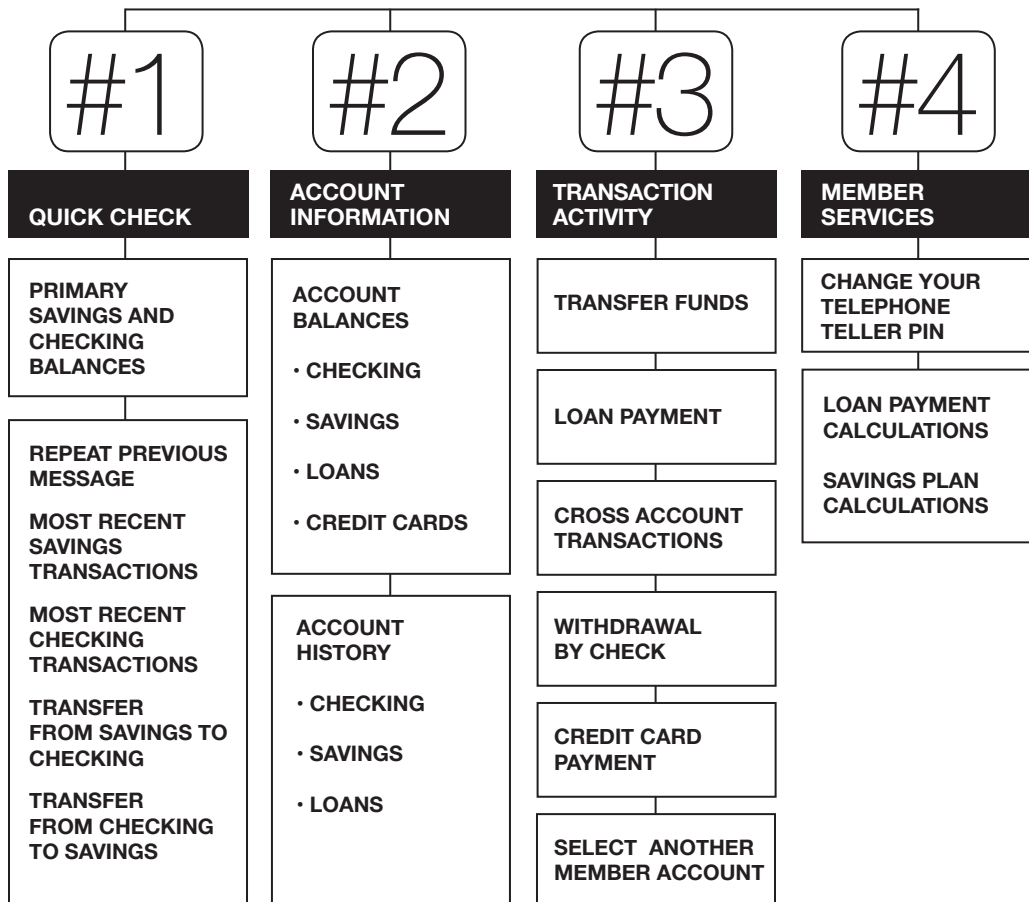
Remember to have your account type and loan type numbers handy.

To obtain a Telephone Teller PIN, contact Member Services at (636) 720-2400, option 4.

TIPS FOR USING TELEPHONE TELLER:

- Press **#** after each entry.
- Press ***** to return to prior menu.
- Press ****** to return to the main menu.
- Press **6** to repeat a menu.
- Press **#99** to enter another member number.
- Press **9** to end your call.
- Do not use decimals to indicate dollar amounts. (Example: \$150.30 = **15030#**)

MAIN MENU



SPEED KEYS:

- #11 Quick Check
- #12 Account Balances
- #13 Account History
- #15 Financial Transactions
- #43 Change PIN
- #52 Loan Payment Calculations
- #53 Savings Plan Calculations